

TECHNOLOGICAL REQUIREMENTS

The IIEP Virtual Campus platform is based on the Moodle learning management system. IIEP courses delivered on the platform provide participants with a variety of training materials and interactive resources and tools, such as discussion forums, videos, instructional presentations with audio, quizzes, individual and group assignments, etc. In order to participate in the course, learners must make sure they meet the following technical requirements:

Browser	<p>The IIEP platform (Moodle) is compatible with the majority of browsers:</p> <table border="0"> <tr> <td data-bbox="483 434 957 667"> Desktop or laptop computer <ul style="list-style-type: none"> • Internet Explorer • Mozilla Firefox • Google Chrome • Safari • Edge </td> <td data-bbox="957 434 1442 667"> Mobile device <ul style="list-style-type: none"> • MobileSafari • Google Chrome </td> </tr> </table> <p>NOTE: The following older versions of these browsers have been known to have issues with Moodle – please avoid them:</p> <ul style="list-style-type: none"> • Internet Explorer 10 and older • Safari 7 and older <p>To ensure optimal security and user experience, it is recommended to use the most recent version of your browser.</p>	Desktop or laptop computer <ul style="list-style-type: none"> • Internet Explorer • Mozilla Firefox • Google Chrome • Safari • Edge 	Mobile device <ul style="list-style-type: none"> • MobileSafari • Google Chrome
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Pop-up windows	Configure your browser so that it allows pop-up windows from the IIEP platform. If necessary, consult the Help for your browser, or contact us if you need help.		
JavaScript	JavaScript should be activated in your browser. If everything is working fine, it probably is activated. If problems come up, activate JavaScript or contact us for help.		
Sound card, headset, speakers	In order to listen to videos, etc., your computer must have a sound card and you will need a headset, earphones or speakers.		
Microsoft Word and Excel	Several courses require you to download and work with Word, Excel or PowerPoint documents. If you don't have Microsoft Office, you can download Open Office, a free suite of software which will allow you to open and edit MS Office files.		
Adobe Reader	You will need a PDF viewer to open and view PDF files. You can download Adobe Reader for free.		
Flash Player	If a resource in a course requires you to install Flash, you can download this for free.		
Internet connection	<p>If you have a high-speed Internet connection, it will be easier and more enjoyable for you to take the course and benefit from all available resources.</p> <p>Minimum recommended connection speed: 500 Kbps</p>		

Ensuring optimal streaming speeds is especially important for videos. Make sure to close as many other tabs, browsers, and programmes as possible while streaming your content. It may also help to hardwire your Internet connection, rather than using a wireless network connection.